

Microsoft Digital Civility Index Resource Guide

Safer Internet Day 2020

The following table details the 21 risks included in Microsoft’s 2020 Digital Civility Index. Listed alongside each risk is a “Getting Started” recommended resource from Microsoft or another organization, designed to provide general advice and guidance to consumers facing these online risks. We also include links to additional related resources from Microsoft and other groups that may be useful. In cases of immediate or persistent threats, always contact local law enforcement authorities. All of Microsoft’s online safety resources can be found at www.microsoft.com/saferonline and www.microsoft.com/digitalcivility.

ONLINE RISK	“GETTING STARTED” RESOURCE	RELATED RESOURCES & LINKS
BEHAVIOURAL CATEGORY	Digital Citizenship Begins with You	UK’s general guidance on a healthy digital “diet”
Treated Meanly	Safer online socializing	Public Service Announcement: Don’t make ugly comments online Talking safely online Digital citizenship begins with you
Trolling	Responding to online bullying and harassment	Public Service Announcement: Don’t make ugly comments online Take the Digital Civility Challenge
Online Harassment	Responding to online bullying and harassment	Digital citizenship begins with you
Cyberbullying	Help kids stand up to online bullying	Responding to online bullying and harassment The Internet’s Most Wanted: The Bully NoBully website
Swatting	U.S. Public Safety information on “Swatting”	
Microaggressions	Talking safely online	Digital citizenship begins with you
PERSONAL/ INTRUSIVE CATEGORY		

ONLINE RISK	PRIMARY RECOMMENDED RESOURCE	RELATED RESOURCES & LINKS
Unwanted Contact	Teach kids to identify misinformation and hate speech	New Microsoft resources to report hate speech
Discrimination	Anti-Defamation League Resource Library	
Terrorism Recruiting	Stay alert to online grooming	Institute for Strategic Dialogue website
Misogyny	Responding to online bullying and harassment	Report inappropriate conduct to Xbox Live
Hoaxes, Frauds, Scams	Online Fraud: Your guide to prevention, protection and recovery	Protect yourself from identity theft online Protect yourself from phishing scams Making safer financial transactions online Defend your devices against internet dangers The Internet's Most Wanted: The Fisherman
REPUTATIONAL CATEGORY		
Doxing	Protecting your privacy online	UK on types of fraud
Damage to Personal & Professional Reputation	Take charge of your online reputation	Sharing too much? Children's internet rights – Internet Matters Taking Care of Your Digital Footprint – Childnet International
SEXUAL CATEGORY		
Unwanted Sexting (received or sent)	Let's get real about sexting	Risks of sexting Public Service Announcement: Sexting UKCCIS Overview of Sexting

Sexual Solicitation	Stay alert to online grooming	Reporting images in the US Reporting images in the UK
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ONLINE RISK	PRIMARY RECOMMENDED RESOURCE	RELATED RESOURCES & LINKS
Sextortion	How to know if you're a target of sextortion and what you can do about it	Public Service Announcement: Stop Sextortion - Thorn Public Service Announcement: European "Say No" campaign
Revenge porn	Helping victims remove "revenge porn" from Microsoft services	Cyber Civil Rights Initiative's Online Removal Guide
Unwanted Sexual Attention	<u>Responding to online bullying and harassment</u>	<u>Report inappropriate conduct to Xbox Live</u>